

Cancellation & Rescheduling Policy

Single Lessons

A 100% cancellation fee is applicable if notice to reschedule or cancel is provided less than 48 hours of the scheduled Lesson start time.

Lesson Packages

Lesson Packages are non-refundable and non-transferable and must be used within 12 months of the purchase date.

Single Lesson bookings made under Lesson Packages are forfeited if notice to rescheduled is provided less than 48 hours of the scheduled Lesson start time.

P1 Assessments

A 100% cancellation fee is applicable if notice to reschedule or cancel is provided less than 48 hours before the scheduled Assessment start time.

A 100% cancellation fee is applicable if you have made multiple Assessment bookings and no longer require the subsequent Assessment booking.